



SUMMER 2022

A Message from John Williams, Executive Director



I am proud to announce that Hospice of Yuma has received the 2022 Hospice Honors Award for Quality. The Hospice Honors is a landmark compilation of hospices providing the best patient and caregiver

experience. This prestigious annual review recognizes hospices that continuously provide the highest level of quality as measured from the caregiver's point of view. In Arizona there were a total of 7 hospices recognized and only 1 in Yuma County.

Hospice Honors acknowledges high performing agencies by analyzing performance of Hospice Consumer Assessment of Healthcare Providers & Systems (CAHPS) quality measures. The awards are an exclusive recognition for hospices that have selected HEALTHCAREfirst as their hospice survey partner.

Award criteria were based on Hospice CAHPS survey results for an evaluation period of October 2020 through September 2021. In order to receive the award, hospices must be currently partnering with HEALTHCAREfirst and must have had at least one complete survey returned in each quarter of the evaluation period. HEALTHCAREfirst identified award recipients by evaluating performance on a set of twenty-four quality indicator measures.

Individual hospice performance scores were aggregated from all surveys with a final survey status of complete for the evaluation period and were compared on a question-by-question

HOSPICE HONORS

basis to a national performance score calculated from all partnering hospices contained in HEALTHCAREfirst's Hospice CAHPS database.

Receiving national recognition and an award based on the opinions of the families we serve is the highest honor we can achieve. Our mission is to provide the best end-of-life care possible to terminally ill patients and their families, who choose us as their hospice provider. It is rewarding to hear that the families we serve feel that we are fulfilling the mission we were created to do. Hospice of Yuma staff are dedicated to do their very best for patients and their families in our community and we are proud to celebrate them through this award.

Quality in the healthcare services provided to patients should be the highest priority of each health care provider. Fortunately, the public now has a public website dedicated to sharing providers quality scores. The website is: <https://www.medicare.gov/care-compare/>. This website will allow you to compare health care providers in your area, Hospitals, Home Care, Hospice, Skilled Nursing facilities, etc.... I encourage the entire community to use this website when choosing a healthcare provider. Make sure your loved ones are receiving the best care possible.



Thrift Shop

"You're the one that I want (you are the one I want) Ooh, ooh, ooh, honey"

VOLUNTEERS NEEDED! With our winter volunteers going back home and donations continuing to be dropped off, we are running out of help! Not sure how you can help? Well, we have multiple areas to volunteer: sorting donations, washing dishes, ironing or pricing clothes, helping customers, moving furniture, testing electronics, and more. Donating four hours of your time will help the Thrift Shop run smoothly.



Lauryn Trujillo
Thrift Shop Mgr.

We would like to say a **"BIG THANK YOU"** to our volunteers that stay for the summer to help us through the Yuma heat: Alice Armenta, Luanne Watson, Lynette Berry, Michele Hill, Mary Evitch, Ron Fillman, Elaine Corbet, Tawn Gale, Debbie Pineda, Dottie Priest, Suzanne Kirk, Martha Lovell, Ken Fleming, Erv Fleming, Robyn Stricklin, Gloria Mayrant, Myrtle Walker, Myrna Sexton, Janet O-hava, Elaine Berninger, Sylvia Mabrey, Racheal Nickle, Jan Morgan, Mary Edmiston, Susan Burke, and Jolayne Williams.

We wish all our volunteers could stay, but we know family awaits them back home 😊

We appreciate everyone and everything you do from your wonderful donations to your volunteer time.

**Thrift Shop
Summer Hours
Begin June 1st**

- Sunday - Closed
- Monday - Closed
- Tuesday - 9am - 2pm
- Wednesday - 9am - 2pm
- Thursday - 9am - 2pm
- Friday - 9am - 2pm
- Saturday - 9am - 1pm

If you are interested in becoming a volunteer, please stop by:
Hospice of Yuma Thrift Shop
1808 S. 8th Avenue or call (928) 782-9593
to pick-up a volunteer application.



As a non-profit organization, every penny raised goes into helping with our patient care. Every second you volunteer helps us help them.





Volunteer Services

We appreciate our volunteers all year long for their hard work and dedication. Hospice of Yuma could not do it without the wonderful support of our Volunteers.

This year we were able to celebrate National Volunteer Week with a special lunch to honor our volunteers. Thank you Hospice of Yuma Volunteers for your time and dedication.



Denise Coronado
Volunteer Services
Director





Legacy Partner Donations

Legacy Partner

- Robert Ochylski, Founder

Benefactor

- Debbie Milatz
In memory of Werner Milatz
- Patricia Kenyon
- John & Wanda Williams

Platinum

- Robert Dahl
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In memory of Alanna Loebig
- Kristine O'Bannon
- David & Dolores Sussman
- Dolores Vrooman
In memory of
James "Jimmy" Billesbach
- Vickie Warren
In memory of Forrest Warren
- Waymon Farms
In memory of Tim & Stevie Sellers

Gold

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In memory of Joe & Winnie Chretin
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In memory of Hannelore Denney
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In memory of Mindle Spencer
- Thomas & Mara Tyree
In memory of Iona Tyree
& Anna Vitolins
- Steven Watkins
In memory of Phoebe Watkins
- Women of the Moose Chapter
1503
- Marilyn Young
In memory of Peter J. Young

Silver

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- Sally Doyle & Children
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- Nate Schug
- Jessie Spaulding
In memory of Don Spaulding
- Glenda Spencer
In memory of Mindle Spencer
- Ann Traverso
- Pamela Walsma
In memory of
Paul & Nancy Walsma

Bronze

- James & Margot LaBarge
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- Jon Nickerson
In memory of
Carolyn Nickerson
- Beatrice Payan
In memory of
Armando Martinez
- James Pell
In memory of Diana L. Pell
- Marvin Rather
In memory of Nancy Rather
- Henry Rivera
In memory of Hank Rivera



General Donations & Contributions

February, March, April

Community Group Donations

- Catholic Foundation of The Diocese of Tucson
- Charities Aid Foundation of America
- Desert Paradise Activities Bingo Players
- Desert Paradise Activities 50/50 Group
- Frontstream
- Kroger
- Lutheran Women's Missionary
- Nostalgia Car Club of Yuma
- Pledgeling Foundation
- Principal Financial
- Valley of the Sun United Way
- VFW Auxiliary To Post 6790

General Donations

- Karen Anderson
- Joe Ayala
- Jan Butler
- John & Judith Ellingham
- Mona Nelson
- James K. Scott
- JoAnne Walker

Honorarium Donations

- **Joyce Barchus**
Frank Manson

Memorial Donations

- **Evon Acampora**
Tupperware Alumni Association
- **Mary Chamberlain**
Kelly Berg
- **Lucina Contereas**
Child & Family Services of Yuma
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Child & Family Services of Yuma
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Martha Bayless & Family
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Joyce Riedel
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Joan Frenzel
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Dottie Priest
Mark & Lekki Smith
Carolyn Wertman
- **Mary Ann Holloway**
Michael & Carrie Kositzke

- **Irvle Johnson**
Child & Family Services of Yuma
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Glen & Barbara Moss
- **Mary Madrigal**
JoAnne Walker
- **Pete "Roy" McNeil**
Dale & Melinda Juhl
- **Bobbie McLendon**
Martha Bayless & Family
Thomas & Mara Tyree
- **Stephen Aguilar Moreno**
Myrna Stanz
- **Peter Neitz**
Kathryn Ashenfelter
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XI Omega
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Myrna Stanz
- **Tarrant Smith**
Big Blue Star
- **Phyllis Swanson**
Patricia Gleave
Carolyn Wertman
- **Dorothea Wall**
Kathleen Shoger
- **Margarito Perez**
Gloria Morales Burns
Murry & Delia Schekman
- **Lupe Rodriguez**
Patrick & Karen Griffin
- **Larry Taylor**
Marcia Fischer
Karen Nicklaus
JoAnne Walker

Thank You



THANK YOU TO OUR SPONSORS 37TH ANNUAL 2022

HOSPICE of YUMA
Your Community. Your Hospice.

P. K. HODGES GOLF TOURNAMENT

ALEXANDER HOLE-IN-ONE **RX Positive**
AUTOMOTIVE GROUP Medical Supply
In Memory of Colin Scholle



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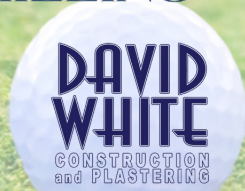
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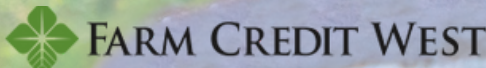
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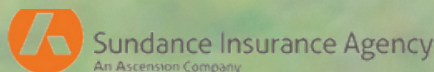
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Planned Giving & Fundraising

Hospice of Yuma's 37th Annual P.K. Hodges Golf Tournament was a huge success! We had 128 golfers this year and raised \$51,500.00 for our non-profit organization. The funds raised during this event go toward our charitable care patients. The first day of the tournament started off with all players at Mesa Del Sol Golf Course and then for day two at Yuma Golf and Country Club.

Hospice of Yuma would like to thank each and everyone of our sponsors. This golf tournament would not be a success if it wasn't for you. With your sponsorship, you help our community and those who are in need of hospice care and may not have the funds to pay for hospice care services.

A special "Thank You" to our Hole-in-One Sponsors Alexander Ford and RX Positive Medical Supply!

On behalf of the Golf Committee, "Thank You" for supporting Hospice of Yuma.



*Alysia Munoz Giving
& Fundraising Event
Director*

SAVE THE DATES APRIL 14TH - 15TH, 2023 HOSPICE OF YUMA 38TH P.K. HODGES GOLF TOURNAMENT

TEE SPONSORS

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In Memory of- P.K. & Billie
Jeanne Hodges
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In Honor of Our Families
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- Erik & Alysia Munoz
In Memory of Larry Palacio
- Patrick & Karen Griffin
In Memory of Deb Bezdicek
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- Yuma Home Team
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- Reliable Auto
- DeNise Builders, LLC
- Seven Ag Consulting, Inc.
- DaBoyz Pizza & Pasta
- Chile Pepper
- Elks Lodge #476





Bereavement & Community Services



Lorenia Villaescusa
Bereavement &
Community Services
Counselor

I would like to start by introducing myself. My name is Lorenia Villaescusa, and I am the Bereavement and Community Services Counselor with Hospice of Yuma. My journey with Hospice of Yuma began in 2018. I left for a brief period and returned in June of 2021, as a bereavement counselor. Deep in my heart, I knew this was the perfect position for me because providing emotional support has been my passion for the past 20 years.

Finding hope during grief in a pandemic might sound challenging for anyone specially when facing a global health crisis and having to say goodbye to a loved one and what you may experience as a normal reaction in a non-normal situation. Experiencing grief may be a terrifying period for many people and in that moment, it can be hard to breathe, to think or even to seek help. Many may not know how to deal with different stressors such as the loss of that important person or how to find a way to walk without that person next to you. These transitions are difficult for sure, and it may seem as though you are hanging there without having life left in you, however, through my new journey, I've met several people and families who have shared their deepest emotions and fears, allowing me to connect with them and to help them learn and grow as individuals.

I have a story of an individual I met for the first time by telephone. I was in my office making calls one afternoon when my phone rang and there was this elderly voice on the other end. You can tell she was sad and going through some emotional moments. I heard this soft voice say, "Hi my name is Eloisa Valenzuela, and my husband was on Hospice of Yuma services and recently passed away. I need help". I offered my condolences and told her that I would be happy to help her through her moments of grief. I explained our bereavement services and offered her bereavement care in Spanish, one-on-one Grief Counseling and Grief Support meetings in Spanish.

In the beginning it was hard for Eloisa to even decide what she really needed because she was having a difficult time processing the death of her best friend, her husband, and the loving father of her 3 beautiful children.

Eloisa started with the one-on-one Grief Counseling and shared with me that she met her true love at the age of 18 and he was 21. They married and had three beautiful children.

They celebrated their 53rd wedding anniversary in 2021 right after the passing of her husband, Lamberto. Eloisa said she has fond memories of them together and remembers how they supported each other no matter what.





After a few 1-on-1 meetings, she was ready for the next step in her grieving process journey, which was participating in grief support meetings. She felt safe and comfortable enough to become part of a group. Eloisa described the meetings as meaningful and helpful to her. She stated that the meetings helped her connect with other people who were experiencing similar losses in their lives and was now able to speak and share her thoughts and emotions and walk through her own healing process.



One of the many great things that we offer to our patient families and our community are the Memory Bears. The Memory Bears are made from a loved one's piece of clothing by our volunteers Sue Elliott and Mary Doshay. At first, Eloisa wasn't sure how she felt about the idea of the Memory Bear, but then she saw the first one and loved it so much that she brought in three more of her husband's shirts, so that each child could have a Memory Bear made from their dad's shirt as a remembrance.



Hospice of Yuma is thankful to our patient's family members and the community for allowing us to be part of their healing process and provide support during such difficult times. I would like to invite our community to participate in any of our different emotional support programs available:

- 1-1 Grief Counseling
- Grief Support Meetings
- Caring for the Caregivers
- Grieving with Music
- Memory Bears

Group Support Meetings

We have two locations where our meetings are held:

Foothills

Ativo Senior Living of Yuma
10565 S. Commercial Centre Loop
Yuma, AZ 85367

First Monday of every month
@ 2:00 pm

Yuma

Hospice of Yuma
1824 S. 8th Avenue
Yuma, AZ 85364

First Wednesday of every month
@ 2:00 pm

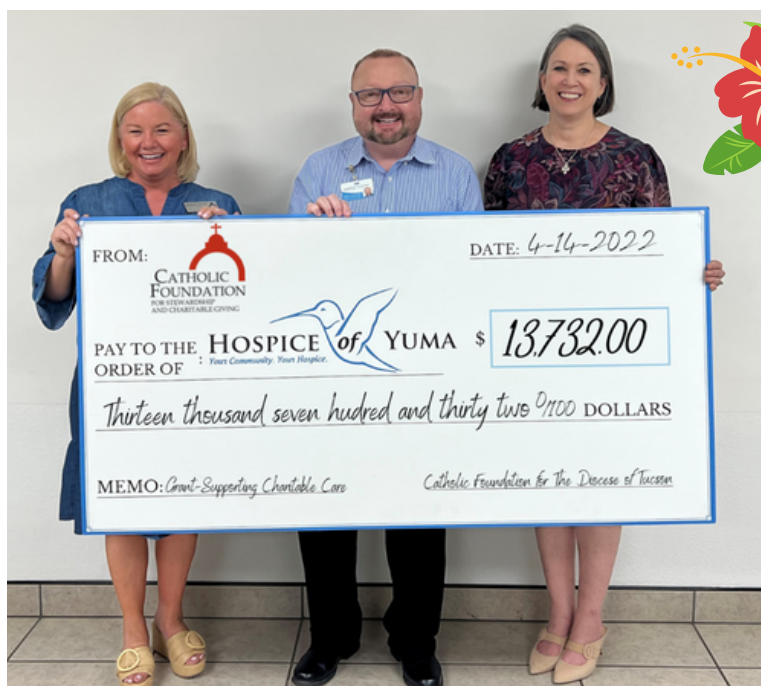
If you would like more information about Hospice of Yuma Bereavement & Community Services, please contact us at (928) 343-2222.





Planned Giving & Fundraising

Hospice of Yuma would like to thank the Catholic Foundation for the Diocese of Tucson for awarding a grant supporting our charitable care program in the amount of \$13,732.00. With the rapid increase in supply demand due to the current economic inflation, Hospice of Yuma applied the grant funds toward charitable care costs, special medications and medical supplies. Hospice of Yuma relies on our sponsors, donors, partners, and community to help fulfill our mission of caring for every terminally ill patient even if they have no insurance or ability to pay.



L to R: Elizabeth Bollinger-Executive Director Catholic Foundation for the Diocese of Tucson, John Williams-Executive Director Hospice of Yuma & Jeanne Vatterott-Gale, Esq-Board Member, Catholic Foundation for the Diocese of Tucson.



DONATE YOUR BIRTHDAY !

Instead of gifts this year, ask your family and friends to donate to Hospice of Yuma. All proceeds raised from this event go to help our terminally ill patients and their families.

To participate, you will need to create a Facebook Birthday Fundraiser.

If you need additional information call us at (928) 343-2222.



When you shop Amazon use the link www.smile.amazon.com and designate Hospice of Yuma as your charity of choice. AmazonSmile offers everything that Amazon does (same company and platform) and by utilizing AmazonSmile, Hospice of Yuma receives a percentage of the proceeds which in return helps our terminally ill patients and their families.

LET YOUR LEGACY BE

Quality of Life

The average cost of one day of hospice care for a terminally ill patient on hospice services is \$160.00

Bronze Partner

\$160.00
\$13.33 Monthly
\$40.00 Quarterly

Silver Partner

\$300.00
\$25.00 Monthly
\$75.00 Quarterly

Gold Partner

\$500.00
\$41.67 Monthly
\$125.00 Quarterly

Platinum Partner

\$1,000.00
\$83.34 Monthly
\$250.00 Quarterly

Benefactor

\$2,500.00
\$208.34 Monthly
\$625.00 Quarterly

Founder

\$10,000.00
\$833.33 Monthly
\$2,500.00 Quarterly

Please mail your completed and signed form to:

Hospice of Yuma
1824 S. 8th Avenue
Yuma, AZ 85364

Call us at (928) 343-2222 with any questions

Donations may also be made online, by phone, in person, by check or mailed.



Donation Form

Donation Preference: (please check)

- One-Time Donation, Recurring Donation (Monthly, Quarterly)

Select:

- Bronze Partner \$160.00, Silver Partner \$300.00, Gold Partner \$500.00, Platinum Partner \$1,000.00, Benefactor \$2,500.00, Founder \$10,000.00

My Gift is: (please check)

- In Honor of, In Memory of, Name: _____

Memorial and/or Special Occasion Gift

- Memorial Gift \$ _____, Special Occasion \$ _____

My Gift is: (please check)

- In Honor of, In Memory of, Name: _____

- I have included Hospice of Yuma in my Will / Estate

Please send Notification of my Gift to: (please print)

- Name: _____ Phone: _____
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- Name: _____ Phone: _____
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- I am receiving multiple copies of Hospice of Yuma Newsletter.
- I have a change of address.
- I would like to Volunteer.
- I would like a complimentary Personal Estate Planning Notebook sent to me.

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

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Please return the bottom portion of this form to Hospice of Yuma at 1824 S. 8th Avenue, Yuma, Arizona 85364. If you have any questions, please call us at (928) 343-2222.